



InterpretManager Business

LANGUAGERS

In 'APP Store' in your mobile phone or ipad, search Interpretmanager – download it. Enter Email and Password to sign in. If you are unable to get the APP downloaded, use Safari or Chrome and go to languagers.interpretmanager.com and log in.

How to call an interpreter is same as using CALLER on the computer.

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How to make a PHONE or VIDEO call to an interpreter

- Keep it at 'On Demand' if you didn't schedule an appointment. If you have a scheduled interpreting, 'Scheduled' will be highlighted.
- 2 Male, Female Option. It also shows that your native language is English and you can change it here.
- Bhone or Video
- Select a language you want from dropdown. Select 'TEST' Language for a Test Run. If you need Sign Language, Select '<u>American Sign Language</u>'.
- Select an Industry from dropdown. Please note Legal and Medical are specialized industry types which need to be specifically permitted for each interpreter.
- 6 Press 'Call'





Whenever you encounter dropped call issues in your APP, deleting the APP and re-installing is best to ensure you are using our updated

version. Be sure to have your log in email and password.

In your computer, you can log in any time at

languagers.interpretmanager.com

Forgot Password? Do this on your computer. Go to <u>https://languagers.interpretmanager.com/</u> Type your log in email address – Enter - Click 'Forgot Password' at the bottom.

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If you have any issues, let us know at support@languagers.com or call us at (800) 527-3001 Ext 3. Thank you.