



Amanda McDermith

Pikes Peak United Way 2-1-1 Team Lead

(719) 955-0750

amanda@ppunitedway.org

Judy Kagey

ADRC / 2-1-1 Resource Database Specialist

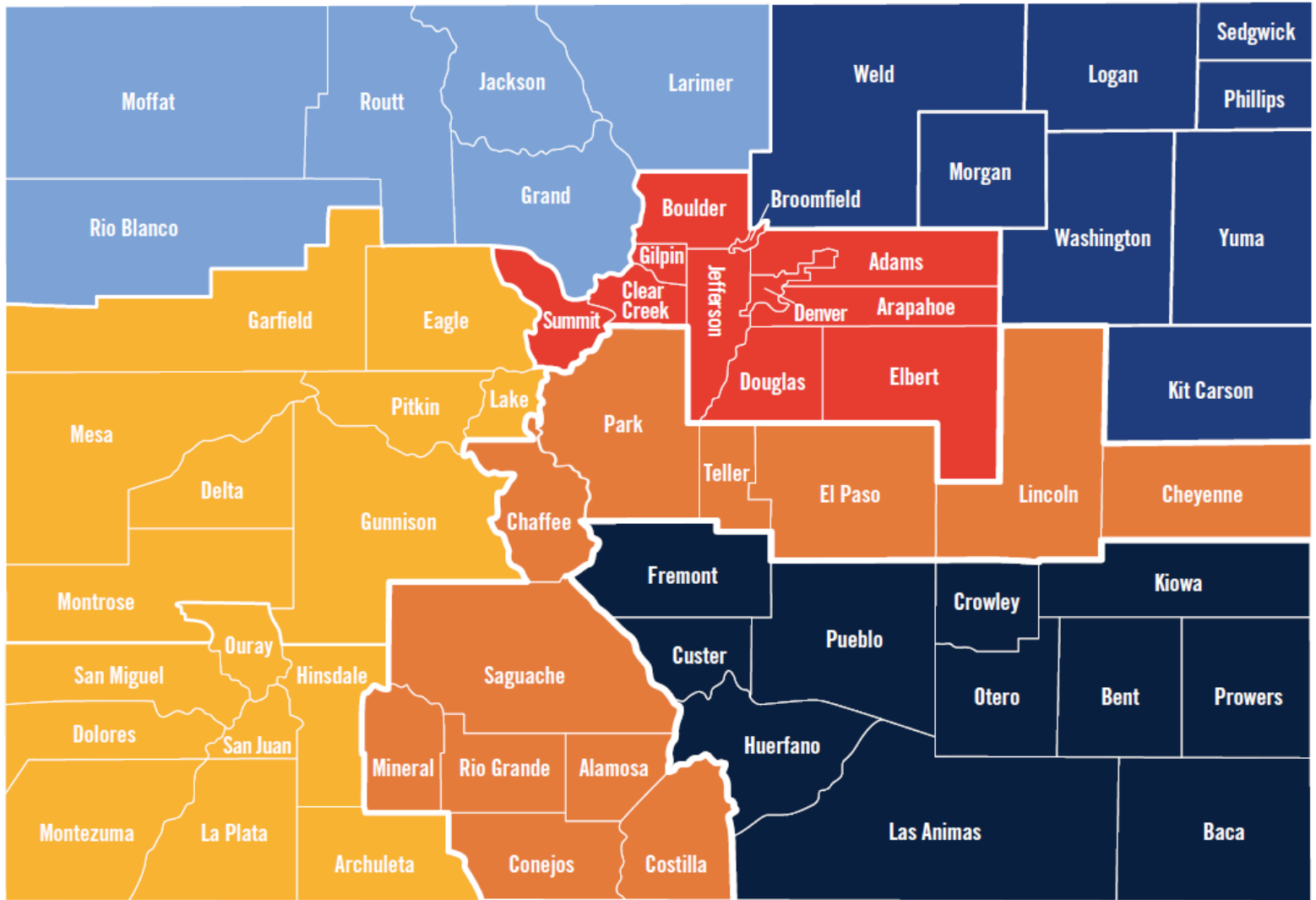
(719) 583-6611

JKagey@SRDA.ORG

WHAT IS 2-1-1?

- 2-1-1 is a free confidential, multilingual service that refers callers to non-emergency health and human service resources.
- 2-1-1 Colorado is a collaborative of eight organizations that host six call centers across the state. We work in tandem to provide border-to-border coverage in Colorado.
- There are 2-1-1's in other states, and you can search for 2-1-1 centers outside of Colorado by going to www.211.org

2-1-1 STATEWIDE REGIONAL MAP



Region 1

United Way of Weld County

P: 970.353.8808 or 800.559.5590
F: 970.353.4738
E: uwwc@unitedway-weld.org
A: 814 9th Street
Greeley, Colorado 80631

Region 2

Mile High United Way

P: 303.561.2111 or 866.760.6489
F: 303.455.6462
E: 211Colorado@unitedwaydenver.org
A: 711 Park Avenue West
Denver, Colorado 80205

Region 3

United Way of Larimer County

P: 970.407.7066 or 866.485.0211
F: 970.407.7011
E: connect211@uwaylc.org
A: 424 Pine Street, Suite 102
Fort Collins, Colorado 80524

Region 4

Western Colorado 2-1-1

P: 970.244.8400 or 888.217.1215
F: 970.255.3628
E: wc211@wc211.org
A: 510 29 1/2 Road
Grand Junction, Colorado 81504

Region 5

Pikes Peak United Way

P: 719.955.0742 or 866.488.9742
F: 719.632.8139
E: tapestry@ppunitedway.org
A: 518 North Nevada Avenue
Colorado Springs, Colorado 80903

Region 6

2-1-1 For Southeast Colorado

P: 719.583.6611 or 800.762.6169
F: 719.544.7831
E: 211@srda.org
A: 230 North Union Avenue
Pueblo, Colorado 81003

WHAT DOES 2-1-1 DO?

- Our team of professionals is trained to perform problem assessments and service navigation from everyday concerns to major life-changing events, including natural or man-made crises and disasters. We collect information from our clients to better understand their situation and offer appropriate referrals to agencies that may help. We're also able to identify the needs and service gaps of our community.
- Client contact may involve multiple levels of engagement, including problem assessment, follow-up, advocacy.
- 2-1-1 is accessible by phone or computer. Those in need can call 2-1-1 from their phone to get connected with the 2-1-1 that serves their area, or they can text their zip code to 898-211 to receive referrals through text. To access the referral database online, you can go to www.211colorado.org to conduct a search.

JANUARY 2017 – DECEMBER 2017

Colorado 2-1-1 centers received more than 138,000 contacts (including calls, chats, texts, emails and walk-ins) and nearly 43,000 online database searches last year. Client needs range from basic to more complex, and the top needs have remained consistent year after year.

