



Dear Prospective Partner,

At Care and Share Food Bank, we believe that no one should go hungry. Every day, we provide food to our partner agencies across Southern Colorado to serve our neighbors in need because well-fed communities are better for us all. We are thrilled that you are interested in joining us to feed the hungry in our community.

Enclosed is an application packet that will guide you through the steps necessary to become a partner agency. I encourage you to read through the first couple pages of the application packet carefully to help you determine if your organization meets the requirements to become a partner agency.

Once we've received your application packet and reviewed it, I will contact you to discuss the next steps. Please note that submitting an application does not guarantee that you become a partner agency. We will consider your location, hours of service, and any activities unique to your program and how it will compliment services provided by our existing partners.

Please feel free to contact me with any questions that you may have. We look forward to working with you in the future.

Sincerely,

Jennifer Mariano
Programs Director
Care and Share Food Bank for Southern Colorado
2605 Preamble Point
Colorado Springs, CO 80915
Jennifer@CareandShare.org
719 434-4678

ABOUT CARE AND SHARE FOOD BANK

VISION:

Our vision is to end hunger in Southern Colorado.

MISSION:

Our mission is to provide food, partnering opportunities, and education to combat hunger and food insecurity in Southern Colorado communities.

PURPOSE:

Our core purpose is to bridge the gap between hunger and abundance.

WHAT WE DO:

At Care and Share Food Bank, we believe that no one should go hungry. Every day, we provide food to our partner agencies across Southern Colorado to serve our neighbors in need because well-fed communities are better for us all.

Care and Share exists to ensure that the one in seven Southern Coloradoans at risk of hunger have access to enough healthy and nutritious food to thrive. We know that children without adequate access to food cannot develop successfully, families cannot plan for their future, and seniors find it more difficult to remain independent.

Through our partner agencies, like soup kitchens, shelters, food pantries and senior centers across 31 Southern Colorado counties, we are able to reach 108,000 of the 171,000 people who are food insecure. Food insecurity, the inability to consistently access nutritious and adequate amounts of food necessary for a healthy life, can happen to anyone.

Last year, we distributed more than 19 million pounds of food throughout our service area, which equates to more than 15.6 million meals.

Our food comes in from a variety of sources. We partner with local farmers, retailers, and grocers to pick up perishable products daily. We also partner nationally with Feeding America, the nation's largest domestic hunger relief charity, to secure truckloads of donated product.

Due to our buying power and efficiencies in procuring food, for every dollar donated to Care and Share, 95 cents goes directly to food distribution programs. Furthermore, for every dollar donated, we are able to procure 10 pounds of food, which is the equivalent of 8 meals.

PRE-APPLICATION CHECKLIST

Care and Share Food Bank partner agencies are 501(c)3 non-profit organizations or churches that are incorporated for the purpose of serving the ill, needy, or infants (minor children), provide direct service to the hungry, and do not redistribute product to any other entity. The pre-application checklist indicates our minimum requirements. If you do not or cannot meet these requirements, you will not be considered a candidate for membership as a partner agency.

In addition to these minimum requirements, your agency will be reviewed on the number of households and clients you do and can serve, whether there is any network duplication in your service area, and/or whether your service area is an underserved area or serves an underserved population.

In some cases, Care and Share Food Bank may be able to work with an applying agency to meet a requirement they have not fulfilled. *Can you demonstrate:*

- Organization is a 501(c)3 non-profit organization or a church located in Care and Share Food Bank's 31 county service area
- Food Program has been in operation a minimum of 90 days
- Care and Share product will only be utilized as related to agency's purpose of serving the ill, needy or minor children, and will not be used within the agency or to feed staff or volunteers
- Facility includes secure and adequate physical storage/preparation/distribution space that is not located in a personal residence
- Operate regularly scheduled hours and are open at least twice a month for a minimum of 90 minutes each time
- Have staff/volunteers who are accountable for record keeping, inventory control, and a system for keeping track of individuals served
- Have the ability and willingness to access and submit information via the internet on a monthly basis
- Willing to adhere to food safety guidelines and to complete food safety training
- Ensure clients receive food free of charge with absolutely no conditions levied, implied, or exchanged
- Pass a site inspection prior to membership and allow for appropriate on-going monitoring by Care and Share Food Bank representatives
- Agree to use Care and Share Food Bank at least once every six months
- Provide sufficient funding sources to cover expenses

BENEFITS OF PARTNERSHIP

Becoming a Partner Agency of Care and Share Food Bank offers many benefits:

- We are a partner to help you accomplish your mission of feeding the hungry
- We offer a wide variety of food and household products in one place
- You can use free pick-up or low cost delivery (outside El Paso & Pueblo Counties)
- You can easily order product online
- Lower cost to you; receive product for a small shared maintenance fee
- You are a member of a network helping reduce hunger in Southern Colorado
- You help us distribute more food to more people. We need you!

SITE VISITS

Care and Share Food Bank and Feeding America require that before an agency can be approved for partnership, it must pass a site inspection. A site will be re-inspected after their first three months in operation and then the site will be inspected every other year.

WHAT DO WE LOOK FOR IN A SITE VISIT?

- Clean storage areas
- Food and non-food household items are stored in separate areas
- All food is stored 4 inches off the floor, *and 2 inches from the wall*
- Food rotation practice of “First In, First Out” for food distribution
- A working thermometer in all units and consistent use of temperature logs
(32°F – 40°F degrees for a refrigerator and 0°F (zero) degrees and below for freezer)
- At least one certified Safe Food Handler
- Use sign in sheets, or other method to record the number of clients served
- Ability to determine if 50% or more of clients are ill, needy, or minor children.

DOCUMENTS TO ATTACH TO APPLICATION

The following is a checklist to determine whether you should proceed with the application process. You should be able to check all of the boxes below.

- \$40 Non-refundable application fee made payable to Care and Share Food Bank
- Application for Partnership
- Agency Agreement
- Partner Agency Account Policy
- Liability Release
- Grievance Procedure

- Health Department Inspection Report if you are a meal site.

- Copy of IRS/US Dept. of Treasury letter of Determinations (*which states your 501(c)(3) tax exempt status*)
- Articles of Incorporation

IF YOU ARE A CHURCH SUBMIT EITHER

- Copy of IRS/US Dept. of Treasury letter of Determination or a letter from denominational headquarters stating that the church applying for partnership is a church in good standing in the denomination and has not been denied 501(c)(3) status,

OR:

- Complete the attached 14-point IRS Church Qualifier Form, and
- Letter of confirmation on church letterhead, as per attached example

APPLICATION FOR PARTNERSHIP

AGENCY INFORMATION

Agency Name - 501 (c)(3):

Program Name *(if different)*

Billing Address

Physical Address

City/State, Zip, County

Phone:

Website

CONTACT INFORMATION

Contact Person:

Title/Role with Agency:

Phone:

Email:

Agency Director:

Email:

HOURS OF OPERATION (please include hours of service if different)

Sunday:

Monday:

Tuesday:

Wednesday:

Thursday:

Friday:

Saturday:

Do you have any requirements for individuals who use your services (i.e. must live in X County or zip code or be of a certain age?)

PROGRAM INFORMATION

Type of Agency: Pantry Meal Provider

Does your agency have non-profit status? YES NO

Federal IRS Tax Exempt Number 501(c)3

Please attach a copy of your IRS Tax Exempt Designation Letter

Date program was established:

Is your agency licensed by the state to serve a specific number of clients? Please explain

SERVICES

Please describe the type of services provided by your agency/program. Please include all services, even those that are not food related

Please explain how food from Care and Share Food Bank will be utilized:

Does your agency provide meals on your premises? YES NO

If YES, how often? Daily Weekly Monthly Other

Number of people served at each meal:

Breakfast _____ Lunch _____ Dinner _____ Snacks _____

Does your agency provide home delivered meals? YES NO

Does your agency distribute food for emergency assistance to individuals or families? YES NO

If yes, what types of food are distributed?

Canned Goods Dry Goods (cereal, pasta, etc) Perishables (dairy, produce etc)
 Meat (fresh, frozen) Frozen Goods

What is the average number of individuals served each month?

What is the average number of families served each month?

How many days food supply of food for each person do you provide?

How many individuals and/or families would you like to serve each month?

What percentage of your clients are low income?

Do you require proof of need?

FOOD STORAGE

What type of storage space do you have available?

Do you have any other storage locations?

Refrigeration: # of units :

Freezer # of units:

FUNDING

Do you charge your clients for services offered? YES NO

If YES, please explain:

Is your organization reimbursed by local or federal government for services for client care?

YES NO

Per client reimbursement:

Per client actual cost:

Do the people receiving food from your organization pay money or contribute any property or service for the food? YES NO If so, explain:

AUTHORIZED SIGNATURE

By signing below, you confirm that the information provided is true and accurate,

Contact Name:

Position:

Signature:

Date:

Submission of an application does not guarantee a partnership. Care and Share Food Bank reserves the right to accept partners that best fit Care and Share Food Banks geographic and programmatic need.



PARTNER AGENCY ACCOUNT POLICY

Our **Agency Agreement**, signed by the Programs Director when the Care and Share account is opened, states that the agency agrees to pay all account balances within 15 days of the invoice date. In order to help all of our partner agencies assist the most people, we must insist on compliance with this policy.

When an agency's balance reaches the 15-day old mark, a friendly reminder is sent to help you keep your account current. All payment invoices have payment terms of Net 15 which means they should be paid within 15 days of receipt.

If the unpaid account balance reaches the 30 to 59-day-old mark, agencies will be blocked. Blocked means that the agency is not able to receive any food from Care and Share until an agency representative responds with a payment date. After payment is made, the agency may return to the regular billing process as long as the account remains current each month.

If an unpaid balance reaches the 60-day-old mark, agencies are made inactive and may be terminated unless the account is brought current immediately.

All new agency accounts are put on probationary status for prompt and full payment for three months to establish a payment history.

(Signature) Executive Director or Pastor

(Date)

(Print Name)



LIABILITY RELEASE

The undersigned authorized agent of _____
(Charity Name)

(herein "Charity") hereby warrants that the following release and indemnity will apply during any and all periods in which said Charity receives assorted foods and/or other items from the Care and Share Food Bank (herein "Food Bank"). Said Charity warrants that the donated food will be duly inspected by its authorized representatives upon delivery and found fit for human consumption. It is further agreed by and between Food Bank and Charity that:

1. The donated food provided by the Food Bank is accepted by Charity "as is".
2. Food Bank and the original donor expressly disclaim as to the donated food and implied or express warranties that said donated food is fit for human use or consumption.
3. There have been no express warranties in relation to the donated food.
4. Charity releases Food Bank from any liability resulting from the condition of the donated food, except for liability resulting from gross negligence or intentional misconduct of Food Bank. Charity further agrees to indemnify, defend and hold Food Bank free and harmless from and against all and any liabilities, damages, losses, claims, causes of action, suits at law or in equity or any obligation whatsoever and all costs and expenses including attorney's fees arising out of or attributed to any action of Charity in connection with Charity's storage and /or use, including distribution of donated food.
5. The Charity will not sell or offer said food and/or other items for sale directly or indirectly, and any such sale or offer will terminate forthwith the Charity's right to further participation in Food Bank.

(Signature) Executive Director, Pastor, Etc.

(Date)

(Print Name)

Jennifer Mariano, Programs Director
Care and Share Food Bank

(Date)



GRIEVANCE POLICY AND PROCEDURES

Grievances against Care and Share Partner Agencies:

1. Care and Share Food Bank must respond to complaints by the public about any Care and Share Partner Agencies.
2. The Programs Director will notify the Agency by telephone of the specific complaint received.
3. The phone conversation will be followed by a letter or a visit to the Agency by the Care and Share representative.
4. The results of any investigation and subsequent recommendations will be presented to the Care and Share President/CEO and documented in the Agency's file. The Agency will be notified in writing of the conclusions and any actions to be taken.

Grievances against Care and Share Food Bank:

1. A Partner Agency may submit a written statement of grievance addressed to the President/CEO. The statement must include the reasons for the grievance, pertinent facts, and what the Agency believes would be an acceptable solution to the problem.
2. The Care and Share President/CEO, following study and recommendation from the Care and Share staff, will determine the plan of action and decision on the grievance within ten working days of receiving the grievance letter. The Agency will be notified in writing of the decision.
3. The Partner Agency may appeal the decision to the Care and Share Board of Directors. The decision of the Board of Directors is final.
4. An Agency will not be discriminated against, harassed or suffer any reprisals by Care and Share Food bank as a result of filing a grievance.

(Signature) Executive Director, Pastor, Etc.

(Date)

(Print Name)

IRS CHURCH QUALIFIER FORM

The Internal Revenue Service uses 14 characteristics to determine whether an organization qualifies as a church. Nine examples of the following items should accompany the application. All applicants applying as a church should provide a letter from the church on its letterhead. It should be signed by its chief executive officer affirming that the organization is, in fact, a church and essentially meets the spirit of the 14 criteria employed by the IRS in defining a church (listed below).

Please have a pastor initial by the criteria that your church meets.

- A distinct legal existence
- A recognized creed and form of worship
- A definite and distinct ecclesiastical government
- A formal code of doctrine and discipline
- A membership not associated with any other church or denomination
- A distinct religious history
- A complete organization of ordained ministers ministering to their congregations (include certificate of ordination)
- Ordained ministers elected after completing prescribed courses of study
- A literature of its own (newsletter or Sunday morning program)
- Established places of worship
- Regular congregation(s)
- Regular religious services
- Religious instruction of the young
- Schools for the preparation of its ministers

As duly authorized officers of _____ (church name), we certify that this organization meets the requirements indicated for identification as a church.

Signed: _____ (legal representative of church)

Governing Board

Name and Address	Title
_____	Chairperson
_____	Secretary
_____	Treasurer

Date _____

(Sample Confirmation Letter on Church Letterhead, 14-Pt. Checklist)

Potential Agency Ministries
222 East Street
Colorado Springs, CO 80909

January 1, 2015

Dear Care and Share Food Bank:

I, Jane/John Doe, am the Pastor and Chief Executive Officer of "Potential Agency Ministries". I am writing to affirm that "Potential Agency Ministries" is in fact a church, defined by the IRS as a 501(c)(3) equivalent (Pub. 557). Furthermore, Potential Agency Ministries complies with the spirit of the 14-point criteria employed by the IRS in defining a Church.

Potential Agency Ministries is incorporated under the laws of the State of Colorado as a non-profit organization. Our articles of incorporation (copy attached) list our creed and form of worship. We are non-denominational and not affiliated with any other denomination and we have a distinct ecclesiastical form of government. We have met as a church continuously for the past 5 years, conducting regular worship and instruction at a regular place of worship. We have various Sunday school classes and our pastor is an ordained minister.

Sincerely,

Jane/John Doe
PASTOR/CEO

enclosures: Articles of Incorporation
 Copy of Pastor's Certificates of Ordination
 Bylaws
 Brochure\Informative Documents